

Minutes of the Meeting of the Warwickshire Health and Wellbeing Board held on 17 July 2013.

Present:-

Chair

Councillor Izzi Seccombe

Warwickshire County Councillors (In addition to the Chair)

Councillor Maggie O'Rourke

Councillor Bob Stevens

Councillor Heather Timms

Clinical Commissioning Groups

Adrian Canale-Parola – Coventry and Rugby CCG

Jacqueline Barnes – Warwickshire North CCG

Dave Spraggett – South Warwickshire CCG

Warwickshire County Council Officers

Monica Fogarty – Strategic Director, Communities Group

John Linnane – Director of Public Health

Borough/District Councillors

Councillor Michael Coker (Warwick District Council)

Councillor Derek Pickard (North Warwickshire Borough Council)

Councillor Gillian Roache (Stratford District Council)

Councillor Claire Watson (Rugby Borough Council)

Healthwatch Warwickshire

Phil Robson - Chair

NHS England

David Williams – Director of Operations and Delivery

1. (1) Apologies for Absence

Wendy Fabbro – Strategic Director, People Group

Mike Taylor – Interim Strategic Director, People Group

Councillor Roma Taylor – Nuneaton and Bedworth Borough Council

Martin Lee – NHS England

Andrea Green – Warwickshire North CCG

(2) Members' Declarations of Pecuniary and Non-Pecuniary Interests

Councillor O'Rourke – Employee of South Warwickshire NHS Foundation Trust

(3) Minutes of the meeting held on 11 June 2013 and matters arising

With two minor changes regarding attendance the minutes were agreed as a true record of the meeting. There were no matters arising.

2. Draft Warwickshire Tobacco Control Declaration

John Linnane summarised a briefing sheet presented at the meeting concerning the negative impact of smoking on health, the environment and the economy. The Tobacco Control Declaration was discussed with the Board. It was informed of the support for such a declaration from the Local Government Association, Minister for Public Health and the Chief Medical Officer.

The Chair stressed the need for the Board to lead from the front on this matter and informed the meeting that the draft declaration had been cleared by the County Council's legal staff. Bryan Stoten reiterated the negative impact of smoking adding that whilst Warwickshire has a good record of smoking cessation there remains much more to be done.

In response to a question from Adrian Canale-Parola (Coventry and Rugby CCG) the Board was informed that the declaration would be signed by the Chair on its behalf.

Resolved

That the Warwickshire Health and Wellbeing Board agrees to sign up to the Warwickshire Tobacco Control Declaration.

3. Offender Health and the Criminal Justice Mental Health Liaison Service (CJMHLs)

Donald McGovern (Assistant Chief Officer – Interventions, Warwickshire Probation Service) summarised his report. He emphasised the need to ensure that the target group of clients were offered good levels of care and that efforts were made to ensure they received it. Funding for the service is uncertain with partners constantly having to look to make savings. However, the benefits of continuing with this service outweigh the social and financial costs. Major structural changes are proposed for the Probation Service with a target implementation date of 31st March 2014.

Eric Wood (Deputy Police and Crime Commissioner) stated that mental health is a major priority for the Police and Crime Commissioner (PCC). The emphasis needs to be on “care not custody”. This builds on the recommendations from the Bradley Report (2008). PCCs will work together to ensure joined up approaches on this matter.

Adrian Canale-Parola expressed the need to have systems in place that will ensure that patients do not fall through gaps between services. Councillor Derek Pickard stressed that the importance of providing the right environment for offenders to recover and Councillor Maggie O'Rourke called for the service to be promoted fully.

The Chair called for an update report on the future of the service to be brought to the Board in the autumn. This was agreed.

Resolved

That the Warwickshire Health and Wellbeing Board:

1. Notes the report of the Assistant Chief Officer – Interventions, Warwickshire Probation Service
2. Calls for an update report to be provided at its meeting on 20th November 2013

4. Winterbourne View – Progress Update and implications for Warwickshire

Chris Lewington (Head of Strategic Commissioning – WCC) introduced and summarised her report. She then outlined proposals for a workshop for the Board to be held in September to consider in more depth the implications of Winterbourne View.

The Chair noted that important lessons had been learned from this case and that support systems were now being put in place to reduce the likelihood of a repeat of it. She added that the pooling of any budgets should be seen as an opportunity.

Jacqueline Barnes (Warwickshire North CCG) thanked Warwickshire County Council for its work on this matter adding that progress had been better than expected. In response to a question from Councillor Gillian Roache (Stratford on Avon District Council) the meeting was informed that clients go out of county for a number of reasons. However, capacity is not one of them.

Resolved

That the Warwickshire Health and Well-being Board:

1. Notes the content of the report.
2. Agrees to a further half day workshop in September for Board members on their roles and responsibilities in relation to the Winterbourne Concordat and their role as strategic leaders for change.
3. Agrees to receive future progress updates and position statements from the Strategic Action Planning Group aligned to the 'Getting Things Right' toolkit. The first update should be presented in November 2013.

5. George Eliot Hospital Update

Chris Bradshaw (Deputy Chief Executive and Director of Finance and Performance – George Eliot Hospital NHS Trust) updated the Board on the implications of the Keogh Report. He reminded the Board that whilst improvements had been made at the George Eliot any turnaround would not happen overnight. To the end of December 2012 the SHMI for the hospital was 109. Whilst this is not ideal it marks a significant improvement over previous performance. Chris Bradshaw reminded the Board that mortality figures for a hospital include the period up to 30 days after discharge.

In addition to an improvement in mortality rates the "Friends and Family" survey results for the hospital are above the national average.

Five key improvement areas have been identified by Keogh.

1. Low levels of clinical cover especially out of hours.

The Board was informed that the hospital is undertaking recruitment to improve cover. In addition monitoring is being undertaken by the CCG.

2. The number of wards with a range of conditions along with multiple bed moves.

Chris Bradshaw stated that improvements in this area are already in the hospital's action plan. Reconfiguration will lead to a doubling of the number of emergency admission wards whilst provision for stroke cases is also being increased.

3. Mortality and quality

A "hit squad" has been sent to the George Eliot and is sharing good practice. Performance indicators are being refreshed and being taken down to ward level (thus increasing accountability).

4. End of life care

Work is already being undertaken on this with partners.

5. A need for proactive clinical leadership.

Work will be undertaken to develop the skills of clinical leaders.

The Board was informed that the George Eliot has had the Keogh action plan prior to publication and that urgent and high impact actions are already being progressed.

The Chair thanked Chris Bradshaw for attending the meeting and stressed that the role of the Board is to support the George Eliot in its efforts.

Concern was expressed by Monica Fogarty (Strategic Director – Communities WCC) that the Board had been led on several occasions to believe that all concerns were being successfully addressed. This was echoed by other members of the Board including the Chair.

Chris Bradshaw stated that the task now is to address the action plan and to rebuild confidence in the hospital. (Several members repeated the need to publicise the good work of the hospital and build trust again). He invited the Board to visit the hospital and meet staff. This was welcomed. The Chair noted that there is a clear role for the Adult Social Care and Health Overview and Scrutiny Committee in monitoring progress adding that a key role for the Board is to work collectively to assist the George Eliot.

John Linnane agreed that there is work to be done in building confidence in the hospital. He questioned whether increases in staffing could be sustained. Chris Bradshaw stated that no additional money is being made available and that this is one reason a strategic partner is being sought thus assisting the long term sustainability of the hospital. It is cheaper in the long term to recruit permanently than to use agency staff.

Phil Robson (Chair of Healthwatch Warwickshire) noted that a number of deadlines in the action plan have already passed. In reply the Board was informed that some “urgent” actions require the commencement of a development that will take time to implement. An example of this is “management development”.

In response to the concerns expressed by Keogh concerning bed moves Jacqueline Barnes stated that a new process had been agreed whereby these can only be undertaken on clinical grounds. Councillor Timms expressed concern that avoidable conditions such as pressure ulcers continue to occur. Chris Bradshaw agreed that this is an area of concern. The solution is to be found in part in increasing ward accountability through changes to performance monitoring.

Bryan Stoten welcomed the efforts made by the hospital and commended the outgoing Chief Executive Kevin McGee on his work.

The Chair concluded the item stating that success will come through communication and perception and that clinical excellence should be the norm. Surveys and processes will not alone provide a solution.

Resolved

That the Warwickshire Health and Wellbeing Board:

1. Notes the implications of the Keogh Report for the George Eliot Hospital
2. Welcomes the opportunity to visit the George Eliot Hospital
3. Agrees that progress against the Keogh Report recommendations be reported to each meeting of the Board.

6. “Living in Warwickshire” Survey – Project Proposal

John Linnane outlined the need for a new survey to obtain new baseline information. This can be fed into documents such as the Joint Strategic Needs Assessment. The survey will be funded from the Director of Public Health’s budget.

Resolved

That the Warwickshire Health & Wellbeing Board:

1. Notes the proposal to undertake a ‘Living in Warwickshire’ survey in Autumn 2013, to provide a key part of the evidence base for the review of Warwickshire’s Joint Strategic Needs Assessment (JSNA) during the early part of 2014.
2. Agrees to act as the strategic project sponsor, and to agree to use the Board’s name in promoting the survey to Warwickshire’s residents to help encourage the maximising of survey response rates.

7. Draft Communication and Engagement Strategy 2013

Jack Linstead (Communications Officer – WCC) outlined the need and proposal for a communication strategy for the Health and Wellbeing Board. John Linnane echoed this singling out the pioneer work and winter planning as being issues that would benefit from the strategy.

Resolved

That the Warwickshire Health and Wellbeing Board approves the Health and Wellbeing Board Draft Communications Strategy 2013/14.

8. Health and Social Care Pioneer Project - Update

Anna Burns (Director of Strategy and Engagement, South Warwickshire CCG) reminded the Board that the original deadline for submission of the bid was 28th June. That deadline had been met. It is expected that feedback will be provided on 28th August.

The bid can be found on the South Warwickshire CCG website. Its focus is on people over the age of 75 with more than one long term condition. If the bid fails work in this area will continue regardless. Les Yeates (Warwickshire Local Pharmaceutical Committee) stressed the role of pharmacies in supporting this work. In response to a question from Councillor Derek Pickard the meeting was informed that the initiative and lessons learned from it will roll out to all parts of the County.

9. Warwickshire Dementia Conference

Chris Lewington outlined details of this conference to be held in Stratford upon Avon on 17th September.

10. Any Other Business

Councillor Claire Watson (Rugby Borough Council) highlighted delays in establishing a new medical centre in Brownsover, Rugby. She was informed that this was due to internal issues within the practice due to run it.

The meeting rose at 15.40

.....Chair